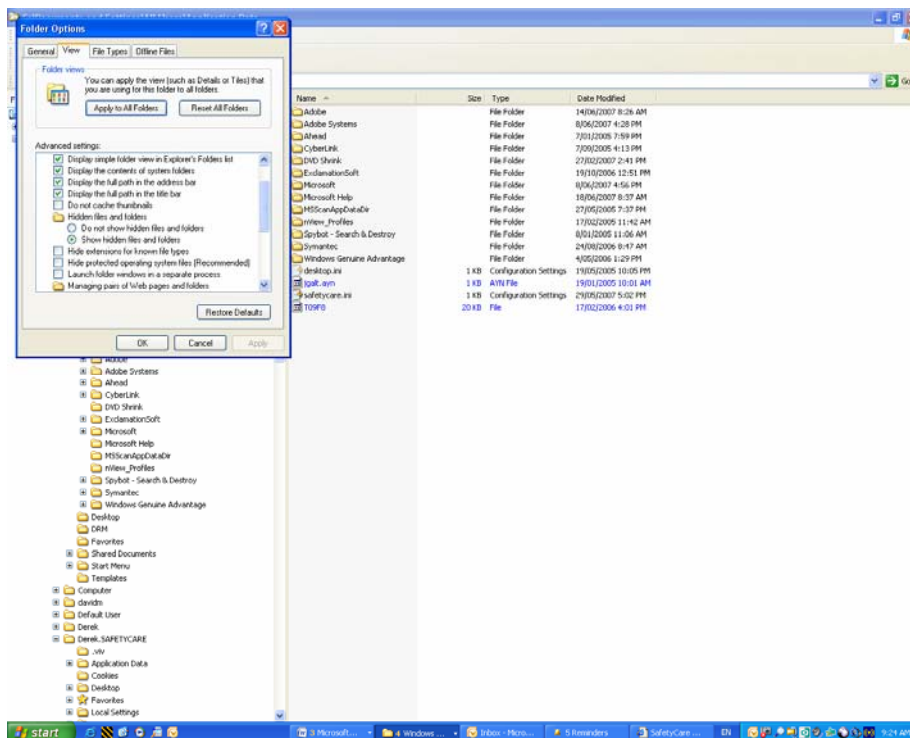


## CORRUPT DRM FOLDER - SOLUTION

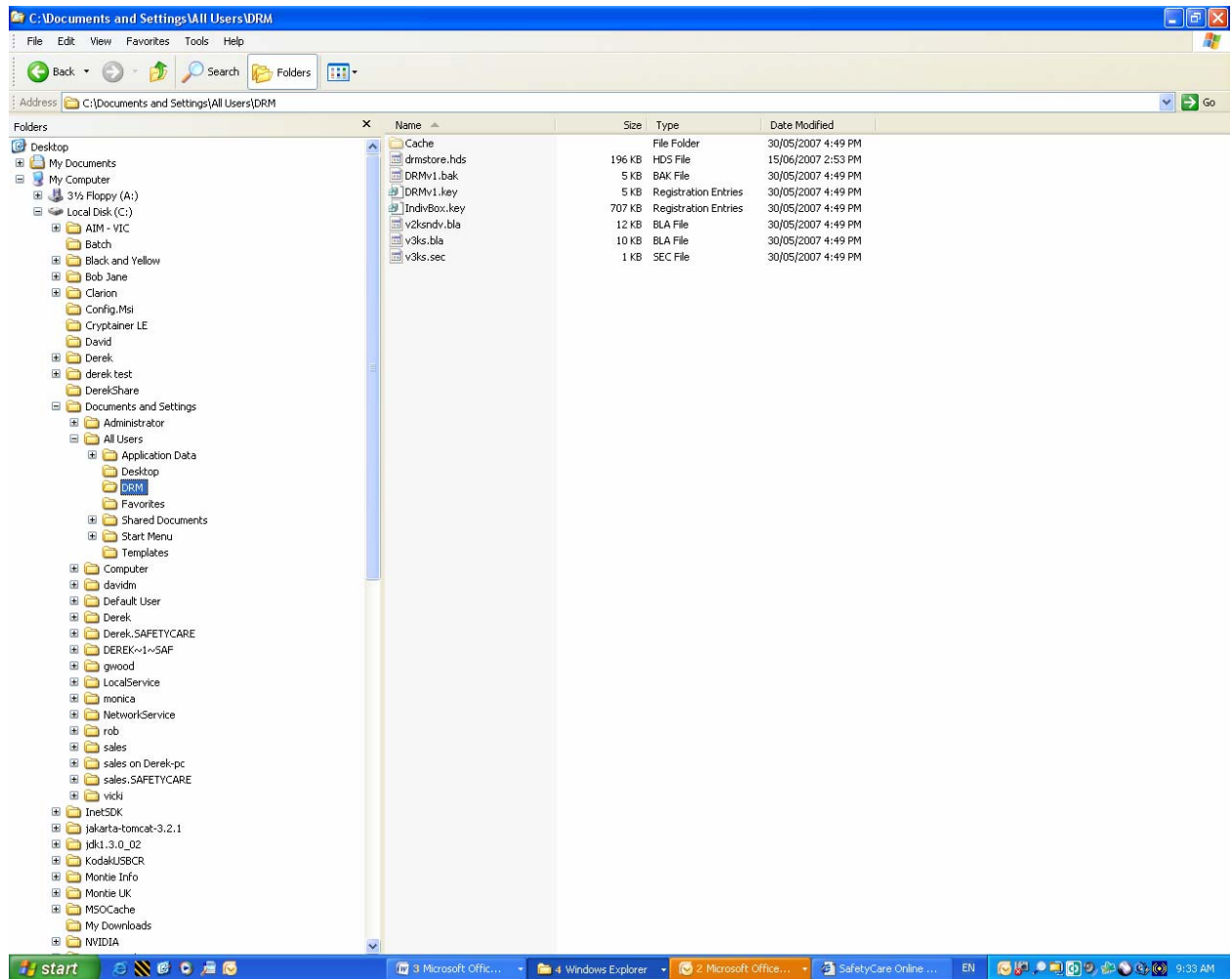
To rename the DRM folder the complete the following steps.

1. Ensure Windows Media Player is closed before starting this process.
2. Open “Windows Explorer”. This is opened by right clicking the mouse on the “Start” button and selecting “explore” from the list.
3. Go to C:\documents and settings\allusers\DRM  
(The DRM folder is a hidden folder and may not display at this point).
  - a) To display this folder, in Windows Explorer click on “tools” then “folder options” and then the “view options” tab.
  - b) Under the folder titled “Hidden files and folders” ensure the box “Show hidden files and folders” is checked
  - c) The remaining boxes are to be unchecked including the “Hide protected operating system files (Recommended)”. (As shown below).
  - d) Click “apply” and then “ok”.



4. The DRM folder can now be seen in the path

C:\documents and settings\all users\DRM.  
(As shown below).



5. To rename this folder, click on DRM once, right click the mouse and select the “rename” option. Type in the new name e.g. DRM2

6. Put the Montie DVD back into the DVD drive of the PC and start again.